

Texas Health Insurance Pool  
P.O. Box 6089  
Abilene, TX 79608-6089  
1.888.398.3927



February 18, 2014

«FIRST\_NAME» «LAST\_NAME»  
«HOME\_ADDRESS\_LINE\_1»  
«CITY», «ST» «ZIP»

Re: Loss of Pool Coverage  
Special Medicare Supplement Plan A Guaranteed Issue Opportunity

According to our records, you are a Medicare beneficiary who was enrolled in the Texas Health Insurance Pool as of December 31, 2013 and you use or used your Pool policy as secondary insurance coverage to fill in the gaps behind Medicare Part A & Part B.

Through Commissioner's Order No. 2997, issued on February 10, 2014, the Texas Commissioner of Insurance created a special opportunity for you to enroll in a Medicare supplement insurance Plan A policy. **For up to 63 days after the termination date of your Pool coverage you have a guaranteed right to purchase a Medicare supplement Plan A policy from the insurance company of your choice.**

Here are some ways for you to shop for a Medicare Supplement Plan A policy:

1) Visit the Texas Department of Insurance online to view the Medicare Supplement Insurance Rate Guide, Plan A—Disability Under Age 65. This Guide lists all companies in Texas that sell Medicare supplement Plan A policies, and provides contact information and sample annual premium rates. The list and contact information for these Medicare supplement Plan A issuers is located at: <http://www.tdi.texas.gov/pubs/consumer/ratesa1.html>

2) Use the NAHU agent finder tool at <http://agent-finder.org/> to locate an experienced insurance agent to help you purchase the Medicare supplement Plan A policy that best fits your needs and budget.

In addition, the benefits counselors at your local Area Agency on Aging (AAA) can help you review your options and better understand Medicare supplement policies. Call AAA toll-free at 1-800-252-9240 and enter your ZIP code when prompted. Your call will be routed to the closest AAA office. When you reach the AAA, please mention that you are a Texas Health Insurance Pool participant who is eligible for a guaranteed issue Medicare Supplement Plan A policy. You can also send an email with your questions to: [poolinfo@txhealthpool.org](mailto:poolinfo@txhealthpool.org).

The Texas Health Insurance Pool  
Executive Director's Office  
[www.txhealthpool.org](http://www.txhealthpool.org)