

Texas Health Insurance Pool  
P.O. Box 6089  
Abilene, TX 79608-6089  
1-888-398-3927



## IMPORTANT NOTICE

### TERMINATION OF TEXAS HEALTH INSURANCE POOL COVERAGE

February 24, 2014

<Member Name>  
<Member Address>  
<Member Address>

Dear Pool Member:

**Your Texas Health Insurance Pool Policy will terminate at 11:59 pm on March 31, 2014.**

The Commissioner of Insurance previously extended all Pool coverage until March 31, 2014. When that extension expires, however, Pool coverage will terminate, in accordance with state law. To avoid a gap in health insurance coverage, **you must enroll in a new market insurance plan by March 15, 2014, in order to have new coverage in effect April 1, 2014.**

Visit the Pool's website at [www.txhealthpool.org](http://www.txhealthpool.org) for helpful links and resources, including a health insurance agent finder tool. At no extra cost to you, a licensed health insurance agent can help you enroll in new coverage, whether you purchase it through the [www.healthcare.gov](http://www.healthcare.gov) marketplace or directly from an insurance company. If you have already enrolled in replacement coverage that will begin prior to April 1, 2014, please send us a written cancellation request so that we can discontinue your Pool premium billing. You may also send your cancellation request by email to [texashealthpool@bcbstx.com](mailto:texashealthpool@bcbstx.com).

**Final Pool Coverage Claim Filing Deadline:** You must submit any remaining claims to the Pool's Administrator within 90 days after the date the charge was incurred, or as soon as is reasonably possible. **In any event, your proof of claim must be received by the Pool's Administrator within one year after you incurred the expense.**

If you have any questions about the upcoming termination of your Pool coverage or the claim filing deadline, please contact us at **1-888-398-3927** (Hearing-Impaired at 1-800-735-2989) or send an e-mail to [poolinfo@txhealthpool.org](mailto:poolinfo@txhealthpool.org).

Thank you.

The Texas Health Insurance Pool  
Executive Director's Office  
[www.txhealthpool.org](http://www.txhealthpool.org)